

ASH TALBOT

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PROFESSIONAL SUMMARY

Results-driven IT professional and graduate student in IT Management with 6+ years delivering scalable technical solutions for state-government and healthcare organizations. Specializes in Microsoft Power Platform development, SharePoint administration, and cloud infrastructure, with a strong record in technical enablement — including a 60% increase in training engagement at the Tennessee Department of Transportation. Holds active CompTIA Security+, Network+, A+, and AWS Cloud Practitioner certifications. Adept at translating complex business requirements into practical, automated solutions that reduce manual work and improve operational efficiency.

CORE COMPETENCIES

Cloud & Infrastructure: AWS (Certified Cloud Practitioner), Microsoft Azure, Active Directory, Azure AD, Linux (Ubuntu)

Automation & Low-Code: Microsoft Power Platform (Power Apps, Power Automate, Power FX), SharePoint Administration, Teams Administration & Development

Programming & Data: Python, Java, JavaScript, SQL, HTML/CSS, C#

Technical Enablement: Curriculum Development, Technical Documentation, Program Management, Public Speaking

Design & Strategy: UX/UI Design, Graphic Design, Customer Journey Mapping

Leadership: Project Leadership, Stakeholder Management, Ticketing Systems, Cross-functional Collaboration

Compliance & Security: HIPAA, Identity & Access Management (Azure AD), CompTIA Security+

RELEVANT EXPERIENCE

Tennessee Department of Transportation (TDOT) — Programmer / Developer

Aug 2021 - Jul 2025

- Drove a 60% increase in statewide Weekly Technology Training attendance (18 to 32 participants) through targeted outreach, content strategy, and stakeholder engagement.
- Architected custom Power Apps and Power Automate flows to automate internal Training & Development (T&D) operations, eliminating manual data entry and integrating Power BI dashboards for real-time reporting.
- Built the “Byte-Sized Learning” digital library — 50+ animated technical lessons and reference guides using Vyond Studios, enabling self-paced upskilling across the organization.
- Designed and launched the Technology Champions and Specialty Badges programs; engineered automated badge distribution logic using Power FX to gamify Microsoft 365 proficiency.
- Maintained and optimized the statewide Training & Development SharePoint site, ensuring high availability of learning resources for thousands of state employees.
- Partnered with cross-functional teams to gather user requirements and translate them into functional MS 365 training modules aligned with business objectives.

Aylo Health — IT / AI Consultant

Summer 2025

- Engaged as a consultant to support development of an internal-facing AI-adjacent chatbot built on Microsoft Power Automate.
- Diagnosed and resolved complex Power Automate flow failures that had blocked project progress, applying hands-on troubleshooting expertise to restore functionality.
- Leveraged deep familiarity with Power Platform architecture to identify root causes and implement corrective solutions in a fast-turnaround consulting capacity.

Acadia Healthcare — IT Developer / Data Management

Nov 2019 - Aug 2021

- Led cross-functional development projects end-to-end, from stakeholder requirement gathering through final demonstrations to C-suite executives including the CFO and CEO.
- Designed and implemented Power Apps, Power Automate flows, and SharePoint Lists that replaced legacy manual processes with streamlined digital workflows.
- Built an Executive Reporting Power App used monthly by senior leadership to standardize and automate report submissions, achieving 100% submission compliance.

- Assisted in architecting and organizing SQL databases to support internal reporting pipelines and maintain data integrity across the organization.
- Provided Tier 2 SharePoint support via a centralized ticketing system, resolving technical issues and improving platform experience across the user base.

ADDITIONAL EXPERIENCE

Walgreens — Certified Pharmacy Technician

Aug 2025 – Apr 2026

- Maintained continuous professional employment during a period of medical recovery while actively pursuing IT opportunities; leveraged healthcare environment to deepen HIPAA compliance knowledge.
- Applied technical troubleshooting skills to pharmacy management and insurance processing systems in a high-volume, regulated setting.
- Ensured prescription processing accuracy and inventory integrity while delivering consistent, high-quality customer service under time-sensitive conditions.

EDUCATION

Western Governors University — Accelerated B.S. / M.S. in IT Management

Dec 2024 – Present

Columbia State Community College — A.A.S. Computer Information Technology

Aug 2019 – May 2021

CERTIFICATIONS

CompTIA Security+	Apr 2026
CompTIA Network+	Mar 2026
CompTIA A+	Apr 2025
AWS Certified Cloud Practitioner	Nov 2025
Microsoft Certified: Power Platform Fundamentals	Jun 2024

KEY PROJECTS

Byte-Sized Learning Program — TDOT

Engineered a comprehensive self-paced digital library to support statewide employee upskilling. Produced 1–3 minute animated technical lessons via Vyond Studios, supplemented by downloadable reference guides and skill-integration challenges deployed across the organization.

T&D Management Application — TDOT

Designed and deployed a custom Power App to streamline Technology Training & Development operations, incorporating real-time attendance tracking, automated badge distribution, and Power BI reporting visualization.

Executive Reporting Power App — Acadia Healthcare

Built a high-level reporting solution used by C-suite leadership to standardize monthly report submissions. Implemented automated email triggers and reminder workflows, achieving 100% submission compliance.

Specialty Badges & Tech Champions Program — TDOT

Developed a gamified Microsoft 365 learning framework from concept to launch, including program design, graphic badge creation, and automated reward logic built on Power FX.

ACHIEVEMENTS & DISTINCTIONS

- Best Game Award — Code Day: Solo-coded, designed, and shipped a full RPG game within a 24-hour competition, demonstrating rapid development capability and creative problem-solving under pressure.
- Code Day Team Lead: Led a cross-functional team of mixed technical backgrounds to build a functional game within a 24-hour deadline.
- Rapid Certification Path: Earned CompTIA A+, Network+, and Security+ within a 13-month window while employed full-time — demonstrating sustained self-motivation and commitment to professional development.